N THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Benfield et al.

Serial No.: 09/895,884

Filing Date: 06/29/2001

For: Method and system for presentation and specification of distributed multi-customer configuration management within a network management framework

§ Group Art Unit: 2151

Examiner: Unknown

Attorney Docket No.: AUS920010381US1

Certificate of Mailing Under 37 C.F.R. § 1.8(a)

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Technology Center 2100

Washington, D.C. 20231 on December 15, 2001.

Bv:

Joseph R. Burwell, Reg. No 44,46

TRANSMITTAL DOCUMENT

Assistant Commissioner for Patents Washington, DC 20231

Sir:

Transmitted herewith are the following:

X Preliminary Amendment;

X Letter to the Official Draftsperson;

X 29 Sheets of formal drawings;

 \underline{X} A self-addressed, stamped postcard to be returned to sender.

DATE: December 15, 2001

Respectfully submitted,

Joseph R/Burwell Reg. No. 44,468

ATTORNEY FOR APPLICANT

Law Office of Joseph R. Burwell

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Washington, D.C. 20231 on December 15, 2001.

Joseph R Barwell, Reg. No 44,46

LETTER TO OFFICIAL DRAFTSPERSON

Assistant Commissioner for Patents Washington, DC 20231

Sir:

Submitted herewith are formal drawings (29 sheets) for the above-identified application.

DATE: December 15, 2001

Respectfully submitted,

Joseph R. Burwell Reg. No. 44,468

ATTORNEY FOR APPLICANT

Law Office of Joseph R. Burwell P.O. Box 28022 Austin, Texas 78755 (512) 502-9448 (voice) (512) 597-1218 (fax)